

EMERGENCY TRAVEL DOCUMENT

YOU CAN APPLY UNDER THE FOLLOWING CIRCUMSTANCES

- **Visitor** – lost / stolen / damaged passport
- **Overstayed** – expired passport
- **Deportee** – permit refused / revoked
- **Blacklisted** – crime / offence / outstanding debts
- **System down** – passport cannot be issued in time for you to return to the country of residence or Malaysia

YOU CANNOT APPLY UNDER THE FOLLOWING CIRCUMSTANCES

- **Doubtful status** – immigration status / nationality / forged document etc.
- **Active passport** - has not been returned (application is still in progress)
- **Non-Malaysian citizen** - citizenship status has not been determined

LIST OF THE COUNTRIES THAT DO NOT ACCEPT

Brunei, Canada, Chile, France, Germany, Netherlands, Iran, Iraq, Italy, Japan, Jordan, Kuwait, Oman, Papua New Guinea, Senegal, Sudan, Switzerland, Turkey, UAE and Norway.

DOCUMENTATION

- **Two passport photos** (white background)
- **Malaysian ID card** (original / certified copy / Extract MyKad JPN. KP12)
- **Passport** (original / incident report – www.immobilise.com)
- **Flight booking** (one way)
- **Cash payment** - £10

- **Submission:** Monday – Thursday (9 am – 12 pm) except public holidays
- **Collection:** 3 pm – 4 pm