

PHOTOS INFO

IMMIGRATION DEPARTMENT MALAYSIAN HIGH COMMISSION (IMMIGRATION)

COUNTER SERVICE

Passport applications: If you submit through Immigration, no instant photos. Live image will be taken directly at the counter. If through the embassy (Consular), instant photos are required.

ONLINE SERVICE

You need a digital photo to apply for a passport online (new photo). The “**DOs**” and “**DON'Ts**” cannot be fully detailed here as it is a long list. The Immigration Officer will take a live image of you (**during the security process at the counter**) if the photo you uploaded online does not meet the rules.

COMMON “DO'S” AND “DON'TS”

- Digital photo (online service) must be original without alterations. The photo must not be flipped (same position).
- Dark coloured clothing (covering shoulders and no headgear)
- No contact lenses or glasses during the photo session (clear / tinted / coloured)
- Do not use heavy make-up
- No false eye lashes or beauty mole
- No smiling / frowning
- No facial studs / piercings (men – no earrings)
- No big / long / shiny accessories or dangling earrings
- **Religious:** allows turban, scarf, tudung, hijab (dark colour)
- **Medical:** chemo patients are allowed to wear a wig, beanie, scarf or turban