IDENTITY FRAUD / THEFT

Your passport number is not valuable but, the Main Page contains sensitive details that criminals can use to steal your ID and commit fraud. Important details such as <u>full name</u>, <u>date/place of birth</u>, <u>address</u>, <u>password</u>, <u>security code</u> and <u>bank/credit card card number</u> if you expose to them directly.

If it's not a lost/stolen passport, no use to report it to the **Malaysia Immigration Department** because **your details are still the same**. You should be careful.

If you lose your passport, it involves **international security** that criminals can use to enter the country illegally or commit ID fraud. Falsification of details on the Main Page is possible. In an effort to reduce cases like this, passports are chip-enabled.

When a passport is reported lost/stolen to Malaysia Immigration Department, the details are shared with Interpol Stolen/Lost Travel Documents database. This requires live image, thumb scan, thumb print and document checks.

WHAT TO DO IF YOU ARE A VICTIM

- Do not pay scammer
- Change password, bank / credit card (if exposed)
- Report to the local police
- Learn and be aware of various scams
- Check bank / credit card statement regularly
- Check phone bill statement (unexpected charges)
- Check if you receive a letter from a debt collector
- Do not ignore court summons (non-payment of bills)
- Check your credit report (credit reporting agencies)